

How to set up email on your mobile device

If you cannot get email on your phone, do the following.

1. Delete your current CISD email account on your device
2. Turn off wireless. Device must connect to LTE/data only
3. Add a new Exchange email account
4. Put in your credentials/password
5. Save (The domain and server should populate automatically during this time.)
 - a. Server - outlook.office365.com
 - b. Domain - cisd
6. If your email is not working, then look at advanced settings and type in the domain-cisd

If you are still having problems connecting, contact your campus technician.